

Arturo (Arthur) Olague, Jr.

Education:

University of Mississippi, University, Mississippi

Master of Arts Recreation Management

Graduation Date: August 2008

Texas Tech University, Lubbock, Texas

Bachelor of Science Exercise and Sports Sciences Minor in History

Graduation Date: August 2005

Employment:

Texas A&M University-San Antonio

January 2015 – Present

Director, Recreational Sports

- Oversee the creation and development of a new recreational sports department and facilities, serving approximately 6,500 university students.
- Directly responsible for the daily operations of the Recreational Sports department.
- Assume account manager and fiduciary duties for approximately \$2 million dollar annual student fee.
- Recruit, hire, train and evaluate professional and student staff.
- Oversee the construction and outfit of the Jaguar Fitness Center, the first dedicated recreation space for students at Texas A&M University-San Antonio.
- Responsible for the development of three separate recreation areas in various locations of main campus.
- Develop strategic goals, objectives and master plan of the department to coincide with the downward expansion of the University.
- Partner with Palo Alto College to offer intramural and club sport opportunities to A&M-SA students as the department acquires more space for growth.
- Directly oversight of intramural, fitness, and informal recreational programming.
- Market to campus community the various offerings of a new recreational sports department.
- Assist in the planning of the Texas A&M System Symposium hosted on the A&M-SA campus May 2015.
- Assume responsibility of General the Jaguar Mascot Program.
- Collaborate closely with Department of Kinesiology for facility usage in regards to academic usage of recreation facilities.
- Administer transition of recreational program designed for an upper division university, to a four year university.
- Create dynamic fitness programming for student consumption.
- Oversee the development and construction of outdoor recreation space for student use.
- Research and development of a competitive varsity eSports program to include travel, scholarships, and sponsorships.
- Assist in the annual Fiesta event Festival de Cascarones as Chair of First Aid committee.
- Became a certified Gallup Strengthsfinder Coach.
- Deputy Coordinator - Title IX.
- Certified Title IX Investigator.

Texas A&M University-San Antonio

August 2019-Present

Adjunct Faculty

- EDKN 1308 – Intramurals and Officiating: a core academic course for Kinesiology majors that focuses on designing, organizing, and promoting intramural programs. Emphasis on officiating techniques and procedures in various activities.
- EDKN 3332 – Program Development and Management in the Fitness Industry: A core academic course for Kinesiology majors that covers the applied knowledge for the operation of fitness centers emphasizing the development of practical skills for management, equipment acquisition and staffing of commercial, corporate and clinical centers.

The University of Texas-Rio Grande Valley

September 2015 - Present

Lecturer I

- Kinesiology 4330 – Structure and Organization of Recreational Programs: a core academic course for Health and Human Performance majors that provides an understanding of free-time settings that can offer the community the supports, opportunities, programs, and settings residents can enjoy recreationally.
- Kinesiology 4370 – Management in Exercise and Health: A core academic course for Health and Human Performance majors that covers the applied knowledge for the operation of fitness centers emphasizing the development of practical skills for management, equipment acquisition and staffing of commercial, corporate and clinical centers.

The University of Texas at Brownsville and Texas Southmost College-Brownsville, Texas

Campus Recreation

July 2008 – January 2015

Director

April 2011 – January 2015

- Assume responsibilities of Campus Recreation on a full time basis.
- Monitor all fiscal expenses of department.
- Continued supervision of professional staff, graduate assistants, and student employees.
- Conducted annual evaluations of professional staff to assess professional growth and development.
- Administered annual assessments of programs, operations and policies to ensure customer satisfaction.
- Partnered in an internship program with the Department of Health and Human Performance to offer graduating seniors professional experiences in a workplace setting.
- Created bike rental pilot program for campus community use.
- Took part in Reduction in Force exercise in order to right size faculty and staff positions at the new University of Texas at Brownsville.
- Founded UTB Cheer Squad and served as the official squad advisor to promote pride and traditions.
- Supervise daily operations of the UTB Chess Program, and internationally recognized program comprised of grandmasters, international masters and women's grandmasters.
- Established a Life Sports program designed to exhibit the benefits of lifelong involvement in physical activity.
- Developed partnerships with various departments on campus in order to provide additional recreational activities for university students across campus.
- Established a new fitness facility for university students at Casa Bella Residence Hall.
- Served as Co-chair of Student Support Services Working Group for the new University of Texas Rio Grande Valley.

Interim Director

November 2010 – April 2011

- Maintain Facility & Safety Coordinator duties.
- Assume account manager duties for a \$2.1 million dollar budget.
- Oversee daily operations of Campus Recreation Department.
- Supervise four professional staff and one graduate assistant.
- Approve official university paperwork such as timecards, requisitions, work orders and budget amendments for the Department of Campus Recreation.
- Represent Campus Recreation in partnerships with departments within the Division of Student Affairs and across divisions.
- Responsible for the creation and measurement of departmental goals that comply with the goals of the University and Division of Student Affairs.

Assistant Director

August 2010 – November 2010

- Maintain Facility & Safety Coordinator duties.
- Supervise department budget and recommend spending practices to account manager.
- Communicate Campus Recreation daily operations to Vice President of Student Affairs.
- Supervise four professional staff members and one graduate assistant in absence of director.
- Manage scholarship fund for graduate assistant.
- Monitor student payroll to ensure timecards were properly reconciled prior to account manager signature.
- Create monthly cleaning schedule for Aztec Cleaning Services to follow to ensure proper cleaning.
- Approve official university paperwork prior to account manager signature.

Facility & Safety Coordinator

July 2008 – August 2010

- Maintain and supervise a 100,000 square foot facility.
- Document and follow up on accidents and incidents reported within the facility.
- Interview, train and supervise 20 student staff.
- Interview, train and supervise 8 student supervisors charged with opening and closing recreation facilities.
- Conduct monthly staff meetings with student staff to review policies and safety procedures.
- Conduct weekly student supervisor meetings to discuss operations and facility protocol.
- Schedule and monitor student staff charged with opening and closing old and new recreation facilities.

- Certify student staff in American Red Cross Adult, Child, and Infant CPR.
- Collect data regarding student and non student use of recreational facilities and equipment.
- Responsible for managing confidential member information used in membership agreements.
- Evaluated recreation management software and assisted in the purchase for use in new recreational facility.
- Became fluent in CSI Software program and trained Campus Recreation professional staff on proper use of software.
- Developed policies and standards of operation for a new 100,000 square foot shared use recreation complex.
- Create and revise a comprehensive customer service training for student staff to review for proper job execution.
- Formed an emergency action plan capable of evacuating members from a 100,000 square foot facility.
- Monitor safety issues within Campus Recreation and correct possible safety hazards.
- Reserve space within recreation facilities for student organizations, university departments, and athletic teams.
- Created a comprehensive point of sale system which includes inventory control and cash reconciliation.
- Audit point of sale system to ensure inventory control and cash reconciliation remains effective.
- Oversee a locker rental program which includes locker cleanout and day usage for facility members.
- Order various types of recreation equipment including sports and safety equipment and collect usage data regarding usage.
- Reconcile expenditures regarding facility operations.
- Collaborate with various University Departments to accommodate meeting and training space within the recreational facility.
- Partnered with United States law enforcement officials for a training exercise concerning crisis situation control.
- Practice cost containment by creating lighting schedule and cleaning schedule based on facility usage.
- Assisted in the creation of departmental goals and student learning outcomes with department professionals.
- Maintained a 15,000 square foot facility prior to the opening of the permanent recreation facility.
- Managed student staff payroll for 12 student staff while in temporary facility.
- Scheduled and monitored student staff charged with opening and closing temporary recreation facility.

Adjunct Professor, Health and Human Performance

August 2010-July 2015

- Kinesiology 1164 – Lifetime Fitness: A survey course that is designed to develop in each student an understanding of the importance of physical fitness and knowledge of how to attain a health enhancing level of fitness, nutritional habits and stress management.
- Kinesiology 4370 – Management in Exercise and Health: A core academic course for Health and Human Performance majors that covers the applied knowledge for the operation of fitness centers emphasizing the development of practical skills for management, equipment acquisition and staffing of commercial, corporate and clinical centers.

University of Mississippi–University, Mississippi

July 2006 – June 2008

Department of Campus Recreation

Graduate Assistant for Facility Operations

Thomas N. Turner Health Physical Education and Recreation Center

- Schedule, confirm, and follow up on events held inside 155,000 square foot facility.
- Serve as on-call professional for recreation services during weekends.
- Monitor facility usage on daily, monthly and yearly basis for year end reports.
- Create bi-weekly work schedule for student employees.
- Recruit, interview, and evaluate student assistants.
- Engage in public relation activities aimed at garnering positive attention for campus recreation programs to incoming and returning students.
- Facilitate meetings for student assistants and student managers.
- Actively process and monitor student payroll.
- Develop and enforce new reservation policies.
- Research SEC Campus Recreation Departments in order to recreate reservation and rental rates for Campus Recreation property.
- Create new policies and expand upon existing guidelines for Campus Recreation Staff.
- Create various new report forms in order to effectively monitor student staff.

- Lecture over current trends of campus recreation to undergraduate and graduate students.
- Conduct yearly evaluations of facility staff.
- Purchase equipment utilized by students and staff within the Department of Campus Recreation.
- Conduct assessment on safe lighting inside the Turner Center.
- Serve as liaison for student concerns and patron issues.

Blackburn McMurray Outdoor Sports Complex

- Responsible for the scheduling, care and maintenance of 12 acre complex.
- Maintain, enhance, and reserve 16 tennis courts and nets.
- Gain knowledge of chemicals utilized for turf care for outdoor facilities.
- Acquiring knowledge of equipment utilized for care of outdoor athletic fields.
- Assisted with the painting of fields for intramural events.
- Manage grounds, buildings, and equipment used to maintain the outdoor sports complex.
- Work with University Physical Plant concerning the maintenance of all equipment.
- Assisted in the design of 18-hole disc golf course.
- Developed safe playing area for 18-hole disc golf course.
- Facilitated risk management strategies with field maintenance team.

Oxford Park Commission

Oxford, Mississippi

April 2007-August 2007

Athletic Director's Assistant

- Supervised two softball fields for adult and youth league play.
- Aided in conflict resolution between players, umpires and fans.
- Responsible for the opening and closing of fields and scoreboards.
- Maintained official scorebooks for adult and youth league play.
- Assisted in the scheduling of makeup games and tournaments.

Department of Health Exercise and Sports Sciences

August 2005-May2006

Texas Tech University

Graduate Assistant

- Conducted grant funded research to discover healthy alternatives for urban under privileged elementary aged children.
- Developed 20 physical education lesson plans for urban youth to utilize in after school programs or at home.
- Ordered equipment for lessons.
- Created inventory system to track equipment.
- Instructed undergraduate students in pedagogy strategies utilized to educate elementary age students in physical activity.
- Served as focus group moderator in discussions concerning trends and issues in preventing childhood obesity.
- Assisted in the development of nutritional snack recipes for elementary students.
- Conferred with professors on weekly basis to discuss the results of each lesson and brainstorm for following lessons.

Robert H. Ewalt Student Recreation Center - Lubbock, Texas

December 2003- July 2006

Center Manager, Student Employee Trainer

- Responsible for the opening and closing of facility as well as general supervision of student staff and patrons.
- Directly supervised 200,000 square foot facility.
- Assisted in the recruitment, interviews, and evaluations of 80 student assistants.
- Accountable for all cash transactions from all areas of the facility, including locker sales and daily admission fees.
- Handled large inventory of sports equipment, as well as the renting and returning of equipment in working fashion.
- Dealt directly with patrons of facility and is responsible for maintaining rules in regulations in a polite, professional manner.
- Trained new employees on the operating procedures of the Recreation Center.
- Supervised special events directly related to intramurals tournaments, and facility rentals.

Student Assistant

- Controlled access into the facility.
- Supervised patrons throughout the facility.
- Handled light to moderate cleaning duties designated by Center Managers.
- Controlled Inventory check.
- Reserved lockers, courts and rooms for patrons.

Certifications:

- Adult, Child and Infant CPR/AED Certifications
- First Aid Certification
- Certified Clifton Strengthsfinder Coach
- Deputy Coordinator – Title IX
- Title IX Investigator

Committees and Awards

- Texas A&M University-San Antonio Assessment Committee *January 2017 - Present*
- Festival de Cascarones Committee Chair – First Aid *August 2016 – Present*
- Alexander Briseno Leadership Development Class of 2017
- NIRSA Assembly *2015-2016*
- Search committee member for Vice President of University Advancement A&M-SA *March 2016*
- Elected as NIRSA Texas State Director 2014-2016 *May 2014*
- Co-chair of Student Support Services Working Group for Project South Texas *October 2013-February 2014*
- Committee member of NIRSA National Conference Career Opportunities Center *2013-2014*
- Search Committee Chair for Assistant Director of Residential Life – UTB *November 2013*
- Standardization of University Rental Policies – UTB/TSC *April 2010*
- iLead Student Mentoring – UTB/TSC *March 2010*
- Foundations of Excellence Learning Dimension Sub-Committee – UTB/TSC *November 2009*
- Selection Committee for Intramural Coordinator – UTB/TSC *August 2008*
- Pro-Rec. Professional Development – University of Mississippi
 - President *September 2007-May 2008*
- Disciplinary Action Committee
 - Chairman of Committee *August 2006-May 2008*
- T.P. Vinson Memorial Walk/Run
 - Volunteer Director *April 2007-2008*
- American Heart Association Relay for Life in Lafayette County
 - Online Registration Chairman *April 2007*
- Health Exercise Sport and Recreation Management Rebel Man Triathlon
 - Volunteer Director *April 2007-2008*
- Selection Committee for Intramural Coordinator – University of Mississippi *June 2007*
- Selection Committee for Fitness Coordinator – University of Mississippi *June 2007*
- Lance Duvall Park and Recreation Endowment Scholarship – University of Mississippi *Spring 2007*
- Architect Selection Committee for Turner Center Upgrade – University of Mississippi *January 2007*
- Student Advisory Board Member – Texas Tech University *January 2004-May 2006*
- Selection Committee for Coordinator Position - Texas Tech University *Summer 2004*

Presentations and Conferences

- NIRSA National Conference
- NIRSA Big XII and Friends Region IV Conference *Fall 2010*
 - Facility Roundtable Moderator
- National School of Recreational Sports Management, Tampa, Florida – Level 1 *Summer 2010*
 - Graduate of Level 1 School
 - One of 50 graduates from United States and Canada
- NIRSA Emerging Recreational Sports Leadership Conference, San Antonio, Texas *Spring 2010*
 - “Facility Opening 101”
- National Recreation and Parks Association Conference Indianapolis, Indiana *Fall 2007*
 - Served as recruiter for Health Exercise Science and Recreation Management academic program.
- Department of Campus Recreation Fall Student Staff Orientation *Fall 2007*

- *Leadership and People Management* Presentation
- NIRSA Region II Conference, Florence, Alabama *Fall 2006*
 - "If I Were in Charge..."
- Department of Campus Recreation Fall Student Staff Orientation *Fall 2006*
 - *Customer Service* Presentation